Effective 12/17, Washington Township will begin an upgrade of our community alerting system from the current NIXLE platform to a new Morris County-wide alerting system called Rave Alert.

This past summer, you may have heard about Smart911, which enhances our “reverse 911” emergency notification system and allows residents to ‘opt-in’ to receive Reverse-911 landline phone notifications on their mobile phones. Rave Alert and Smart911 are both part of the same Morris County system and share a common informational database.

Due to changes in NIXLE’s terms of service, you will no longer receive advisory messages (such as traffic information) via text message. Until January 1st, the Township of Washington will send emergency alerts (such as severe weather alerts) through both NIXLE and Rave Alert/Smart911. To prevent receipt of duplicate text messages during that time, please change your NIXLE registration preferences from receipt by text message to receipt by email at https://local.nixle.com/accounts/login/ once you have registered for Rave Alert/Smart911 as per the following instructions.

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Registration is required for Rave Alert/Smart911
In order to continue receiving community advisories regarding road closures, hazardous weather and power outages, you will need to register with the new system at the following internet address: https://www.smart911.com/smart911/ref/reg.action?pa=wtmorris.

*** If you have already registered for Smart911, you do not need to re-register for Rave Alert (although you may want to revisit your ‘Notification Preferences’ as described at the bottom of page 4) ***

When you arrive at the site, you will see the following registration page:
If you would like a family member or friend to also receive information in the future about your Rave Alert registration, check the ‘Receiving Assistance’ box.

When entering your phone information, we suggest entering in your mobile reach number (or Voice-over-IP number if that is your preferred reach method). There is no need to enter in your household landline phone number since the Reverse 911 data base already has that information automatically.

Once you click on the ‘CREATE ACCOUNT’ button, you should see the following screen for you to enter your preferred street address:
Once you click on ‘CONTINUE’ you should see the following screen to confirm your address:

Once you click on ‘CONFIRM THIS ADDRESS’ you should see the following screen to confirm your preferred mobile or Voice-over-IP number. If you entered a mobile phone, the screen will show the option of contacting you by text message.

Note that completion of this step is necessary to participate in the Rave Alert or Smart911 services.
Once you click ‘CONFIRM BY PHONE CALL’ or ‘CONFIRM BY TEXT’, you should immediately receive an incoming call or text from the Rave Alert center (which will appear as an out-of-state telephone number). Follow the spoken or text instructions to complete your registration.

Once you confirm your preferred reach number, you should see the following screen to indicate your preferences for receiving the Rave Alert advisories as well as emergency Reverse-911 alerts.

Here you will be able to decide how you would like to receive your alerts, as well as decide whether you want to receive advisories from Washington Township Police and Emergency Management, or advisories from Morris County Emergency Management (or both).
The final step in the registration process is adding in any further information that you would like the 911 operators, police and first responders to be aware of in the event of an emergency, such as personal medical information, emergency contacts, preferred hospitals and whether any pets are in the house.

All information associated with your account is treated as highly confidential and will not be used for any purpose other than during emergency situations.

Once you complete the submission of any additional information, be sure to click on ‘SAVE’.

Your profile for Rave Alert and Smart911 is complete and active.

You can now log off.

If you experience any registration difficulties, please email Washington Township Office of Emergency Management deputy Bruce Clark at bruce.clark@wtmorris.net